

CONTENTS

Page 2

Page 2

Page 3

Page 4

Page 4

Page 6

Page 7

DOWNLOAD

ACTIVATION

SET PASSWORD

ENTER PASSWORD

CHANGE CARD STATUS

CHANGE DAILY LIMIT

SET PIN

Welcome to the new Sarvatra CardSafe Application. With this application Bank customers control card related activities including Green PIN.

DOWNLOAD

CardSafe app from playstore on registered mobile number.

ACTIVATION

When customer opens CardSafe app 1st time, following window appears. Kindly enter mobile number registered with bank. Tick on **I agree** with terms and conditions and click on **Next**. It is necessary that card holder should have correct mobile number to be link with card.



Manage your debit cards simply and safely...

- ✓ Block / unblock your card
- ✓ Set daily transaction limit
- ✓ Set Green PIN

Activate

Powered by  Sarvatra TECHNOLOGIES

Activation

Activate Sarvatra CardSafe app using your registered mobile number.

Registered Mobile Number

I agree with [Terms & Conditions.](#)

Next

SET PASSWORD

User will receive OTP on his/her register mobile number for account registration in CardSafe. Click on **Enter Manually**. User needs to enter OTP and then needs to set 4 digit password with the reconfirmation once confirm he has to click on **Done**.

Set application password and click on **Done**. It will set CardSafe application password. Password should not be generic e.g. 1234.

The screenshot shows the 'Set Password' screen with a blue header containing a back arrow and the text 'Set Password'. Below the header, there are several sections: 1. 'Enter OTP' section with a label 'Enter OTP' and a text input field containing 'OTP received/entered'. 2. A row of two buttons: 'Enter Manually' (blue) and 'Resend OTP' (grey). 3. 'Set 4-digit app password' section with a label 'Set 4-digit app password'. 4. 'Password' section with a text input field. 5. 'Confirm Password' section with a text input field. 6. A large blue 'Done' button at the bottom.

The screenshot shows the 'Set Password' screen with a blue header containing a back arrow and the text 'Set Password'. Below the header, there are several sections: 1. 'Enter OTP' section with a label 'Enter OTP' and a text input field containing 'OTP received/entered' and the value '102151'. 2. A grey 'Resend OTP' button. 3. 'Set 4-digit app password' section with a label 'Set 4-digit app password'. 4. 'Password' section with a text input field containing four black squares. 5. 'Confirm Password' section with a text input field containing four black squares and a cursor. 6. A large blue 'Done' button at the bottom.

ENTER PASSWORD

After clicking on done cardsafe application will get redirected to enter password screen. Enter app password which you have set.

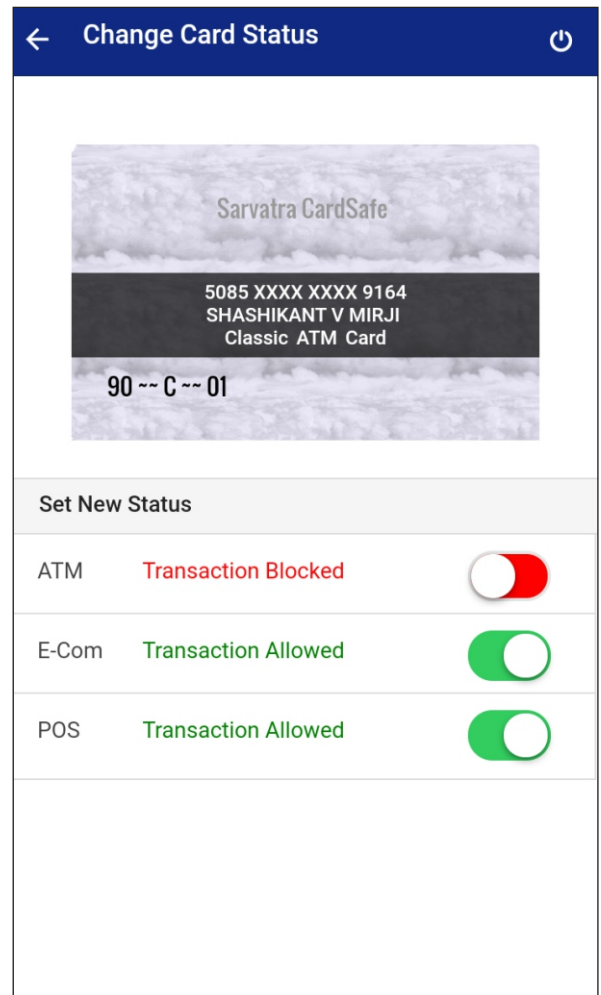
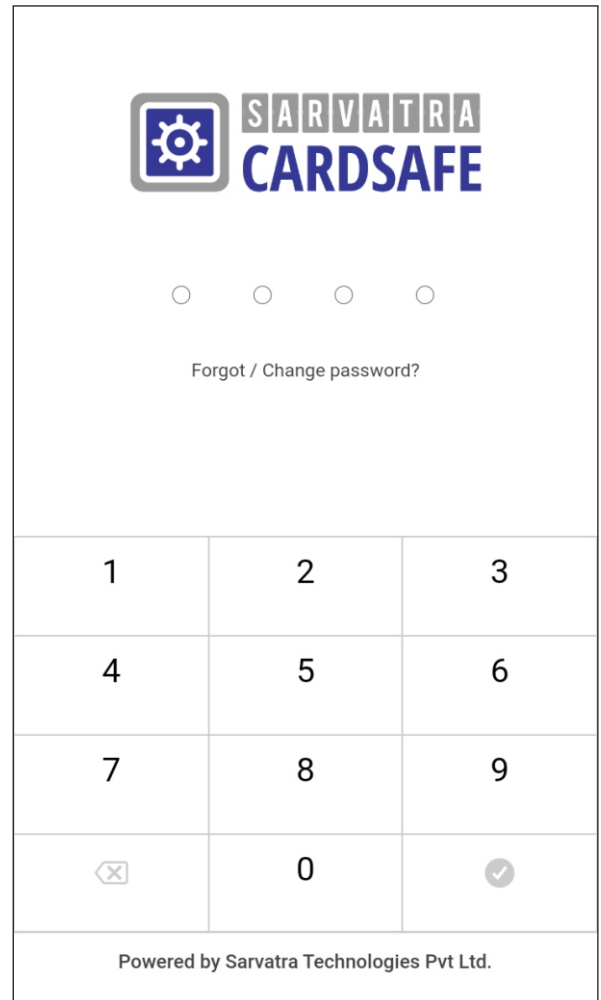
CHANGE CARD STATUS

After entering correct password, user can able to see his/her card details which are mapped to his registered mobile number. If multiple cards are mapped to one mobile number, then user can select required card by swiping card which is on topmost part of cardsafe app.

In CardSafe application following features are made available -

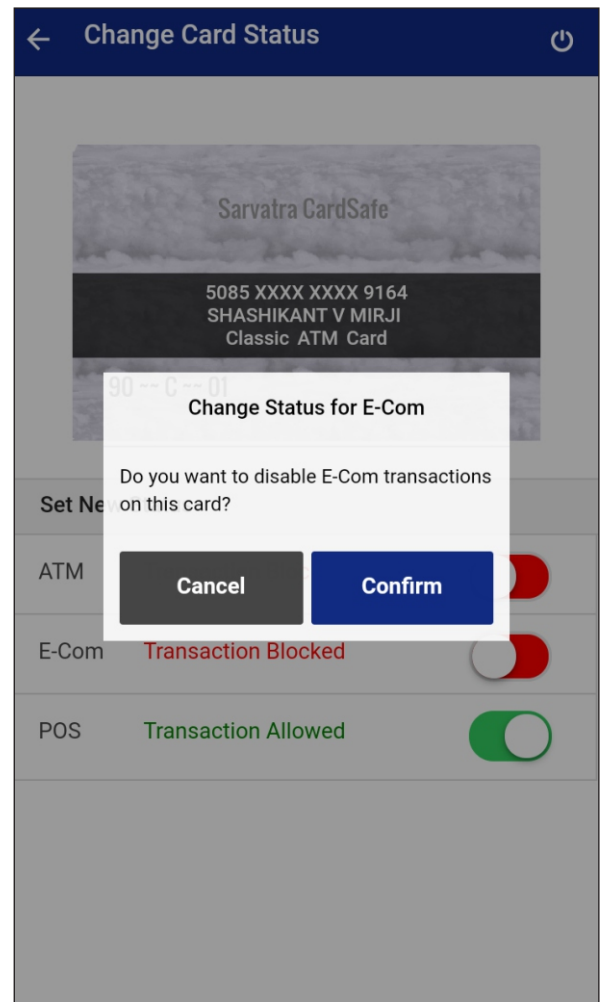
- 1) Changing card status as enable or disable for ATM/POS/ECOM transaction.
- 2) Setting daily transaction limit for ATM/POS/ECOM transaction.
- 3) Setting ATM card PIN.

After clicking on card status **edit button**, following screen will appear. User can enable/disable ATM, E-COM, POS transactions for selected card. In bellow screen ATM transaction are blocked.

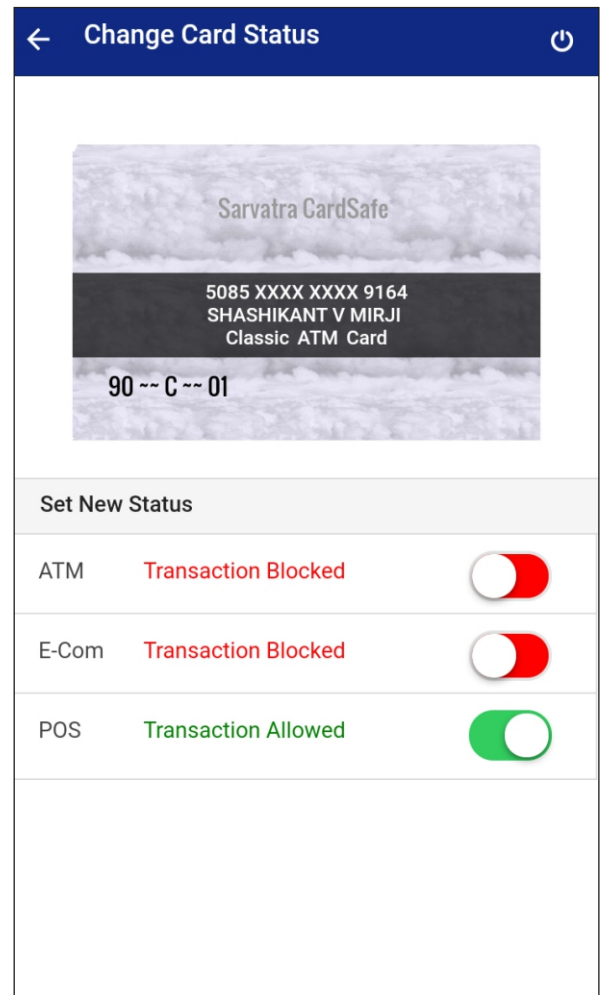


After changing status of any type of transaction (ATM, POS, E-COM), CardSafe application ask user for **Cancel** or **Confirm**.

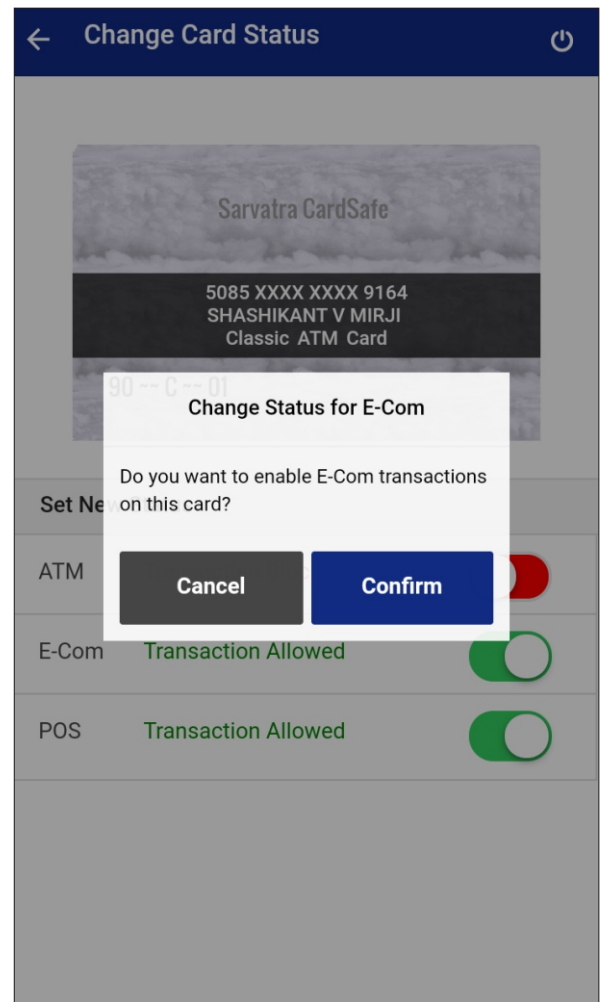
After clicking on **Confirm** status will get change i.e. disable or enable and message will be displayed accordingly.



After clicking on **confirm** button, CardSafe will show E-COM transaction status as blocked.

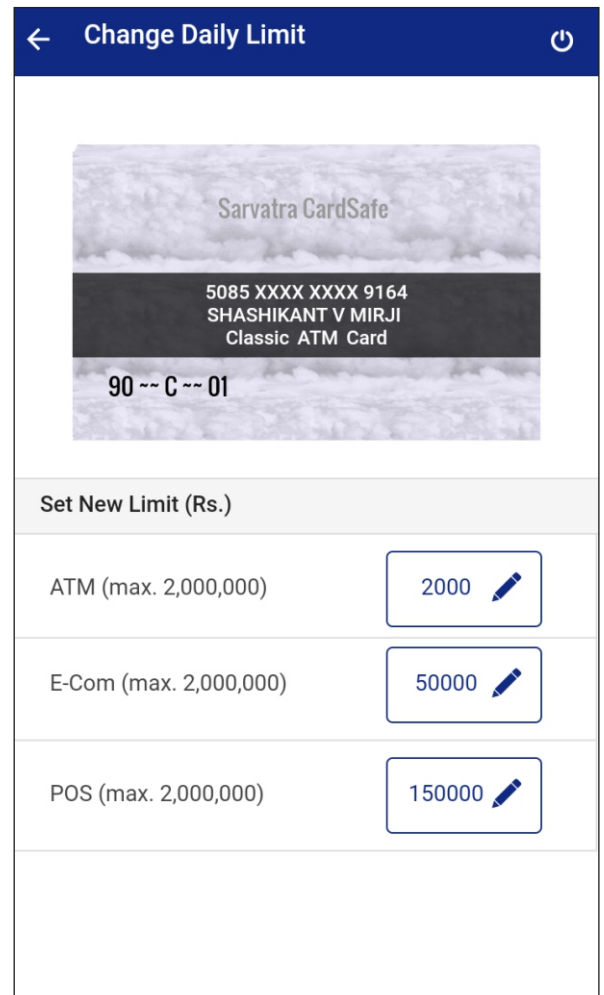


If user want to enable ECOM transaction, then he needs to set ECOM transaction status as enable again. CardSafe will ask user for enable confirmation. After **confirmation**, ECOM transaction will be enabled for selected card.

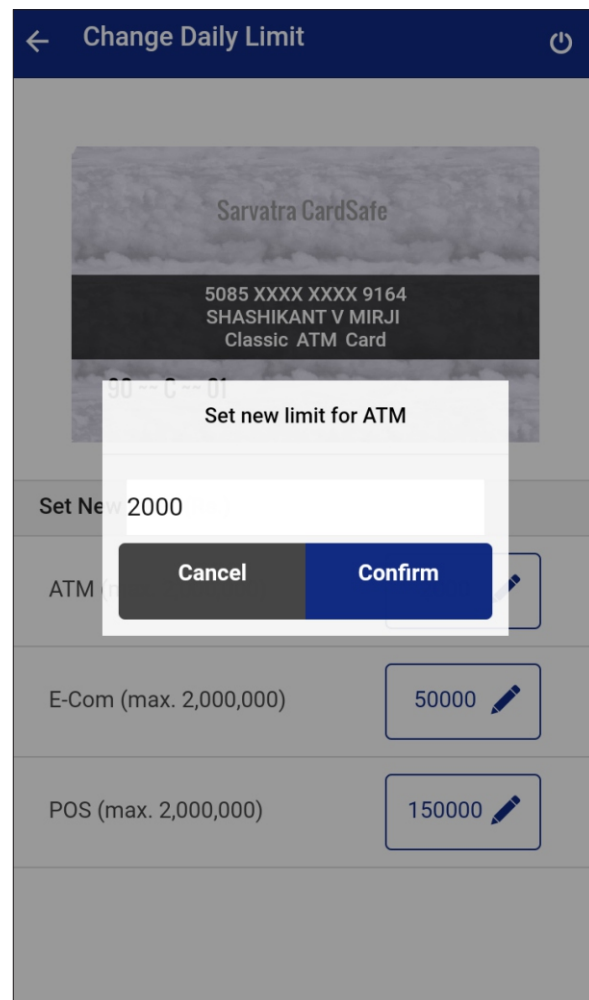


CHANGE DAILY LIMIT

After clicking on set daily limit **edit** button, following window will appear. Card holder can change daily limit for ATM, POS and ECOM daily transaction limit. This limit can't be more than bank limit.

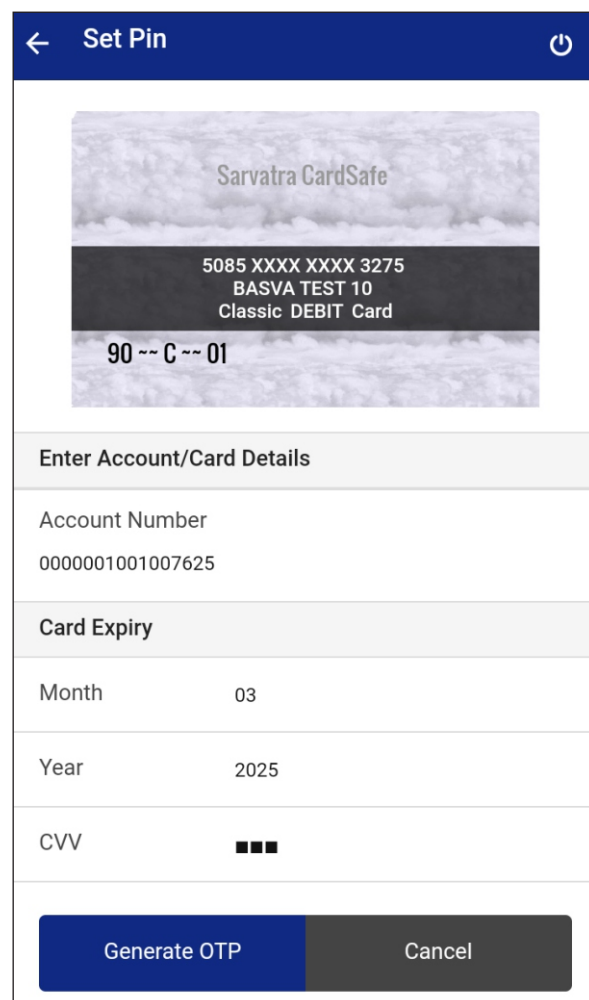


After editing transaction limit, user needs to press **Confirm** button. If you select **Confirm**, then new limit will get set. If you click on **Cancel**, then old limit will be continued.



SET PIN

After clicking on **Set PIN** in CardSafe, following screen appears. User need to enter account number , card expiry month and year and CVV value. The expiry month and year is present on front side of card and CVV is available on back side of card.



After clicking on **Generate OTP**, application will generate OTP and same will be send on register mobile number. Card holder needs to enter OTP, and ATM transaction PIN which want to set with confirmation PIN and click on **Set PIN**.

← Set Pin Resend OTP

Sarvatra CardSafe

5085 XXXX XXXX 3275
BASVA TEST 10
Classic DEBIT Card

90 -- C -- 01

Enter OTP 692435

Enter Your PIN

PIN ■■■■

Confirm PIN ■■■■

Set PIN

After PIN set successfully, user receives new pin set successful notification on screen. User needs to use newly set pin for Sarvatra Technologies Pvt. Ltd.ATM transactions.

← Set Pin Resend OTP

Sarvatra CardSafe

5085 XXXX XXXX 3275
BASVA TEST 10
Classic DEBIT Card

90 -- C -- 01

Set Pin

New pin set successfully

OK

Enter OTP 692435

Enter Your PIN

PIN ■■■■

Confirm PIN ■■■■

Set PIN



Sarvatra Technologies Pvt. Ltd.

Siddh Icon, Baner Road, Baner, Pune 411 045, India

Website: www.sarvatra.tech Email: contact@sarvatra.in

© 2019-20 Sarvatra Technologies Pvt. Ltd. All rights reserved.